

Healthcare concierge and caring advocacy.

Confidential, expert assistance, *at no cost to you.*

☎ assist@touchcare.com

🌐 www.touchcare.com



Who is TouchCare?

TouchCare is your personal health assistant. We're here to provide free, confidential assistance to help take the stress out of healthcare. Let us help find in-network doctors, get cost estimates, deal with billing issues and explain your benefits...*all at no cost to you.*

How can I get help?

It's easy to open a case. You can call 866-486-8242 (M-F, 8 am - 9 pm EST), visit www.touchcare.com and log into our member portal, email assist@touchcare.com, or download our TouchCare app on your mobile device.

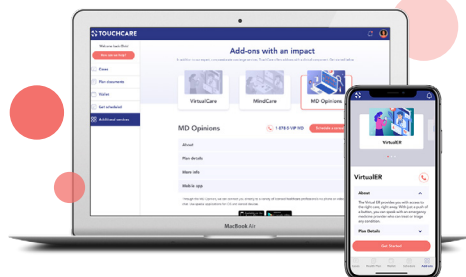
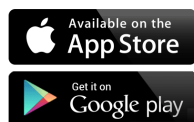
Here's how we can help you:

● Answer benefit questions in plain language

● Fix billing errors and review medical claims

● Provider searches and appointment scheduling

● Provide cost estimates for upcoming procedures



Confidential, compassionate support to help you save time, stress, and money.

Stay up-to-date with Touchcare on Instagram. Follow us: [@touchcarehealth](https://www.instagram.com/touchcarehealth)



REGISTER FOR TOUCHCARE

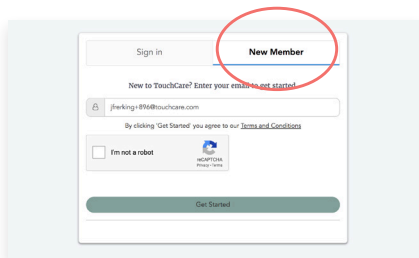
Welcome to TouchCare! There are 4 ways to get in touch with us: phone, e-mail, web portal and app. For the phone and e-mail inquiries, you will only need to provide your full name and where you work. For web portal and app inquiries, please see the registration steps below:



01

Get Started

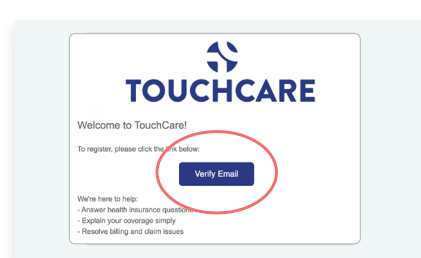
Visit www.touchcare.com and click on member login or download our mobile app. Click 'new member' on the sign-up page.



02

Verify your email

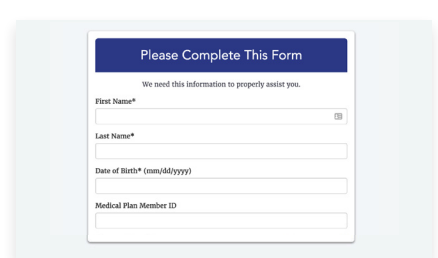
Upon creating your account, you will be asked to verify your email address. Find the verification email in your inbox and click 'verify email'.



03

Complete our form

Click the link in our email to finish registration by completing our quick intake form and release form. Finally, enter a password to create your account and open your first case.



Welcome to TouchCare! You can start using our service immediately. Click on the "How can we help" button to submit a case today!