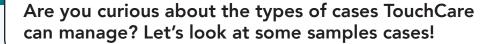


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Get to know: Example Cases







Our health assistants take care of all the things you don't like or don't know how to deal with: billing mistakes, finding and coordinating with providers, selecting a health insurance plan, scheduling appointments, and so much more!

Here's a sampling of real member cases we've helped solve:

Acupuncture

Adolescent Therapist

AFLAC claim

Allergist

Ambulance Bill

Annual Physical

Annual Preventative Bloodwork Bill

Appeal a Claim Aquatherapy

Assistance with IVF Treatment

Assistance with Rx Approval

Behavioral Health

Benefit Refresher

Bill Help!!!!

Bill Question

Breast Cancer and Chemo Billing

Cardiologist Chiropractor

Claim Appeal

Claim Help!

Colonoscopy Cost Estimate

Counseling Services

Coverage for a dietitian

CSF Leak

Daughter Cardiologist benefits

Deductible

Denied Claim

Denied MRI

Denied Procedure

Dental Bill

Dental Bill Seems High

Dermatologist

Doctor for colon cancer

Drug Denial by Aetna

Ear, nose, and throat

Emergency Room Bill

Emergency Room Bill Take 2

Endocrinologist

Endodontist for a Root Canal

Enrollment Question

Experimental Charges

Eye Doctor

Female Psychiatrist

Fertility Clinic

Finding a plan that covers my meds

Gastroenterologist

General Surgery Guardian

Gym membership

Gynecology Help with ambulance charge

Hospital Bill

How much to see a therapist

Humera Coverage

In Network Oral surgeon

Insurance covered breast pump

Internal medicine

IVF Coverage

IVF Treatments

Laboratory Bill

Lasik Smile Surgery

Mammogram

Mammogram Cost

Mental Health Therapist

Micronutrient testing

Myofunctional Orthodontics

Neurologist

NIPT test coverage / cost estimate

No coverage for proved in-network

Nutritionist

NYC Ambulance

OBGYN

Open Enrollment

Overpayment on Medical Bill

Paying double for insurance

PĆP

Pediatric Urgent Care Bill

Pending Claims Payment Review

Pharmacy

Phlebotomist

Psychiatrist

Physical Therapist

Please help

Podiatrist

Pre-Op Testing Bill

Pre-authorization

Precertification & cost estimate

Primary Care

Proctologist

Question - Smoking Cessation

Rapid COVID Test

Selecting a plan

Shingles Vaccination

Sleep test

Speech Therapist

Therapist Therapy Inquiry

Tooth extraction and bridge

Ultrasound

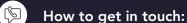
Urologist

Vaccines for Dominican Republic

Weight Loss Programs

Wrong CPT Code on MRI





You can contact TouchCare by calling us at 866-486-8242, downloading the TouchCare app, or by visiting us at touchcare.com/ask and logging in.





