



## Open Enrollment Consultations

## Get scheduled today!

Ready to schedule a OE consultation? Get in touch via our app, member portal, or by phone! You can also get scheduled by visiting: [www.touchcare.com/openenrollment](http://www.touchcare.com/openenrollment)

## How our OE Consultations Work:

### 1 INTAKE

Fill out a quick intake form detailing you and your family's specific health needs. Then, select a convenient time to speak with a licensed Open Enrollment Specialist.

### 2 1:1 CONSULT

During a 30-minute appointment, we'll walk you through all of your employer-sponsored benefits and discuss which plans will best meet your specific health needs.

### 3 RECAP

You'll receive a detailed summary of the call, along with answers to questions that were not resolved. Your plan recommendations will be clearly outlined by your HA.

## Frequently Asked Questions

### When should I schedule a consultation?

We recommend that you schedule a consultation as soon as your employer's open enrollment period begins.

### Do I have to change my benefits plan?

You aren't required to change your plan during open enrollment, but it's important to review your coverage options annually to consider any changes associate to you and your families health, life changes, and potential pricing changes to your plan coverage.

### Do I have to schedule an OE consultation to receive support?

No, if you have 1-2 questions, you can simply log in via the app, member portal, or by calling our Health Assistant for a quick, unscheduled chat.

### Can I invite my dependent(s) to an OE consultation?

Yes. As a TouchCare member, you're authorized to invite your dependents. We're happy to make our OE consultation a "family affair".